

Notice of Availability of Electronic Materials

American Health Advantage of Florida welcomes you to American Health Advantage of Florida (HMO I-SNP) as your new Medicare Advantage plan. The enclosed documents provide important information about your benefits and coverage.

Member Services is available to answer any questions you may have about the enclosed information. You may call Member Services toll free at 1-855-521-0626 (TTY/TDD users call 833-312-0046) or visit our website at fl.AmHealthPlans.com Member Services hours of operation are 8:00 A.M. to 8:00 P.M., seven days a week, October 1 through March 31; 8:00 A.M. to 8:00 P.M., Monday to Friday, April 1 through September 30.

As a member of American Health Advantage of Florida (HMO I-SNP), you are entitled to receive the Evidence of Coverage, a list of all network providers (Provider Directory), network pharmacies (Pharmacy Directory) and a list of covered drugs (Formulary). The Evidence of Coverage, Provider Directory, Pharmacy Directory and Formulary can be accessed electronically on our website as of October 15th at: fl.AmHealthPlans.com.

Member Services is available if you have questions about covered medical items or services, questions about covered drugs, need help finding a network provider or network pharmacy. Please call Member Services at the number provided above or visit fl.AmHealthPlans.com to access your Evidence of Coverage or the online searchable Provider Directory, searchable Pharmacy Directory and Formulary.

You may ask us to send you the Evidence of Coverage, Provider Directory, Pharmacy Directory or Formulary by calling Member Services at the number provided above or by sending an email to: MemberServices@AmHealthPlans.com.

Please allow three (3) business days for mailing of the Evidence of Coverage, Provider Directory, Pharmacy Directory and/or Formulary. Thank you for choosing American Health Advantage of Florida. We value your membership and look forward to serving you.

Thank you,

American Health Advantage of Florida



Disclaimers

English

American Health Advantage of Florida complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak limited English, language assistance services, free of charge, are available to you. Call 1-855-521-0626 (TTY/TDD: 833-312-0046).

Español (Spanish)

American Health Advantage of Florida cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-521-0626 (TTY/TDD: 833-312-0046).

Kreyòl Ayisyen (French Creole)

American Health Advantage of Florida konfòm ak lwa sou dwa sivil Federal ki aplikab yo e li pa fè diskriminasyon sou baz ras, koulè, peyi orijin, laj, enfimite oswa sèks.

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-855-521-0626 (TTY/TDD: 833-312-0046)

